

Wellington Riding Privacy Policy



We are committed to safeguarding the privacy of our website visitors; this policy sets out how we will treat your personal information.

(1) What information do we collect?

We may collect, store and use the following kinds of personal data:

- (a) information relating to any transactions carried out between you and us, including information relating to any purchases you make of our goods or services (including entries to shows and events, junior and adult holidays, professional courses, riding lessons and saddlery items).
- (b) information that you provide to us for the purpose of registering with us (including name, address, telephone number, age, height, weight, horse's details, riding experience, health issues).
- (c) information that you provide to us for the purpose of subscribing to our future website services, email notifications and/or newsletters (including holiday offers, riding school offers, course plans and other special offers).
- (d) any other information that you choose to send to us;

(2) Cookies

A cookie consists of information sent by a web server to a web browser, and stored by the browser. The information is then sent back to the server each time the browser requests a page from the server. This enables the web server to identify and track the web browser.

We do not use "session" cookies and "persistent" cookies on the website.

Session cookies will be deleted from your computer when you close your browser. Persistent cookies will remain stored on your computer until deleted, or until they reach a specified expiry date.

Our advertisers/payment services providers may send you cookies.

Most browsers allow you to refuse to accept cookies. (For example, in Internet Explorer you can refuse all cookies by clicking "Tools", "Internet Options", "Privacy", and selecting "Block all cookies" using the sliding selector.) This may, however, have a negative impact upon the usability of many websites, including this one.

(3) Using your personal data

Personal data submitted on this website will be used for the purposes specified in this privacy policy or in relevant parts of the website.

We may use your personal information to:

- (a) administer the website;
- (b) improve your browsing experience by personalizing the website;
- (c) enable your use of the services available on the website;

- (d) send to you goods purchased via the website, and supply to you services purchased via the website;
- (e) send statements and invoices to you, and collect payments from you via our payment services provider Protx;
- (f) send you email notifications which you have specifically requested;
- (g) send to you our newsletter and other marketing communications relating to our business, which we think may be of interest to you by post or, where you have specifically agreed to this, by email or similar technology (you can inform us at any time if you no longer require marketing communications);

All our website financial transactions are handled through our payment services provider, Protx. You should only provide your personal information to Protx after reviewing the Protx privacy policy (available at www.Protx.com). We will share information with Protx only to the extent necessary for the purposes of processing payments you make via our website.

(4) Disclosures

We may disclose information about you to any of our employees, officers, agents, suppliers or subcontractors insofar as reasonably necessary for the purposes as set out in this privacy policy.

In addition, we may disclose information about you:

- (a) to the extent that we are required to do so by law;
- (b) in connection with any legal proceedings or prospective legal proceedings;
- (c) in order to establish, exercise or defend our legal rights (including providing information to others for the purposes of fraud prevention and reducing credit risk); and

Except as provided in this privacy policy, we will not provide your information to third parties.

(6) Security of your personal data

We will take reasonable technical and organisational precautions to prevent the loss, misuse or alteration of your personal information.

We will store all the personal information you provide on our secure (password and firewall protected) servers.

Of course, data transmission over the internet is inherently insecure, and we cannot guarantee the security of data sent over the internet.

You are responsible for keeping your password and user details confidential. We will not ask you for your password.

(7) Policy amendments

We may update this privacy policy from time-to-time by posting a new version on our website. You should check this page occasionally to ensure you are happy with any changes.

(8) Your rights

You may instruct us to provide you with any personal information we hold about you. Provision of such information may be subject to the payment of a fee (currently fixed at £10.00).

You may instruct us not to process your personal data for marketing purposes by email at any time. (In practice, you will usually either expressly agree in advance to our use of your personal data for marketing purposes, or we will provide you with an opportunity to opt-out of the use of your personal data for marketing purposes.)

(9) Third party websites

The website may contain links to other websites. We are not responsible for the privacy policies or practices of third party websites.

(10) Updating information

Please let us know if the personal information which we hold about you needs to be corrected or updated.

(11) Contact

If you have any questions about this privacy policy or our treatment of your personal data, please write to us by email to info@wellington-riding.co.uk or by post to Wellington Riding, Basingstoke Road, Heckfield, Hook, Hampshire RG27 0LJ.

This [privacy policy](#) is based on a precedent available at [Employment Law Contracts](#) and [Website Law](#)